Pre-deployment pilot project of EU-wide e112 eCall

HeERO prepares, coordinates and carries out the pre-deployment of the necessary harmonised infrastructure for making the pan-European in-vehicle emergency call service eCall a reality in Europe.

During the project the nine European countries forming the HeERO consortium will prepare the local e112 eCall infrastructure necessary for the provision of a sustainable eCall service for the European citizens and share their experiences with the other EU Members and Associated States.

Project Coordinator
Andy Rooke
ERTICO
a.rooke@mail.ertico.com
+32 2 400 07 80

Harmonised eCall European Pilot

Harmonised eCall European Pilot saves lives
What is eCall?

eCall is a 112 emergency call triggered either manually by vehicle occupants or automatically as soon as in-vehicle sensors detect the impact of a serious accident. When activated, eCall establishes a voice connection with the relevant PSAP (Public Safety Answering Point), a public or private emergency call centre operating under public delegation.

Using the voice line, a Minimum Set of Data (MSD) is sent to the PSAP operator. The most important data is the accurate geolocation of the accident scene. Knowing the coordinates of the crash site enables the rescue services to arrive much faster at the accident scene and to treat the victims much quicker. Time saved thus translates into lives saved and less severe injuries.

Want to know more?
Please visit us at: www.heero-pilot.eu